

PERFORMANCE GUARANTEE

Blade warrants its products to the original purchaser in the form of a 30-day performance guarantee. If the original purchaser is not satisfied with any product he/she may return the product for a full refund or exchange within 30 days of purchase.

The warranty does not cover products used in rental or teaching operations.

This warranty does not apply if any unauthorized repair or change has been made to any part of the product.

Blade is not responsible for shipping charges on any return, exchange, repair, guarantee or warranty items. Shipping charges to and from the purchaser are the sole responsibility of the purchaser and are not refundable under any circumstances.

This warranty is void if in Blade sole discretion Blade feels that the purchaser is taking advantage of this policy.

WARRANTY POLICY

Blade warrants its products to be free of major defects in material or workmanship to the original purchase, for a period of six months from the date of purchase. This warranty is subject to the following limitations:

The warranty is valid only when product is used for kiteboarding on water, and does not cover products used in rental or teaching operations.

This warranty does not cover damage caused by misuse, abuse, neglect or normal wear and tear including, but not limited to, punctures, rigging with other than Blade components, damage due to excessive sun exposure, or damage due to over inflation of the bladders, damage caused by improper handling and storage, damage caused by use in waves or shore break, and damage caused by high speed crash or damage caused by anything other than defects in the material and workmanship.

This warranty is void if any unauthorized repair, change, or modification has been made to any part of the equipment.

The warranty for any repaired or replacement equipment is good from the date of the original purchase only.

Blade will make the final warranty determination, which may require inspections and/or photos of the equipment, which clearly show the defect(s). If necessary, this information must be sent to Blade customer service, postage prepaid.

If a product is deemed to be defective by Blade, the warranty covers the repair or replacement of the defective product only. Blade will not be responsible for any costs, losses, or damages incurred as a result of loss of use of the blade products.

This is the only warranty we make to you and is in lieu of all other warranties, express or implied. We expressly disclaim any and all liability for bodily injury or death and for incidental and consequential damages to the maximum extent permitted by law. This warranty extends only to the original purchaser of the Blade product covered by the warranty; it does not extend to subsequent purchasers or third parties.

There are no warranties, which extend beyond the warranty specified herein.

Warranty claims must be processed and issued a return authorization prior to shipping to Blade. Please call or write for claims processing to Blade Customer Service Department at: 972-50-5703-123 or email: support@bladekites.com

ORDER CANCELLATIONS

Cancellations can be done before shipment has been made.

Please contact our Customer Service Department at 972-50-5703-123 or email: support@bladekites.com